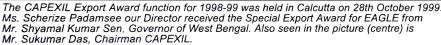
## EAGLE WINS EXPORT AWARD FOR THE 32nd CONSECUTIVE YEAR







In a world of radical uncertainty embodied by continuous change, the traditional boundaries of industry are dissolving, new entrants are emerging and companies can no longer plan ahead; they must allow their strategies to emerge out of current conditions. Prevailing over "en courant" competition is one of the major issues facing industries all over the world. In the case of EAGLE Flask, the competition comes from China mainly in terms of pricing but we are learning to be equally aggressive and pro-active. A very unusual attitude of buyers from the West is growing. "We set the price first then see where we can get it at that price, rather than being production - driven" says a major client from the West. Thus successful business means a combination of excellent commercial skills and cost-effective creative skills. EAGLE is building on both.

combination of a Stainless Steel body with a Glass Vacuum Refill.

Inspite of international pricing pressures EAGLE has continued to perform well in exports. For the 32nd consecutive year EAGLE Flask Industries Ltd. has won the Export Award (Special Export Award) from CAPEXIL (Chemicals & Allied Products Export Promotion Council) for 1998-99 in the Vacuum Flasks and Refills Group.

EAGLE's focus for the new millennium is on strengthening its markets and manufacturing capabilities for Stainless Steel. EAGLE will always be the leader in Glass Vacuum Refills because it is the only manufacturer in the world to make over 200 shapes and sizes at international quality standards, and the only Glass Vacuum Refill manufacturer to have the ISO 9002 certification; but tableware trends in markets abroad are favouring metal, particularly Stainless Steel and EAGLE has always believed in giving the markets what they want. A variety of Stainless Steel Vacuum Flasks, Stainless Steel Airpots, Stainless Steel Casseroles, Stainless Steel Mugs are all part of EAGLE's millennium range, including the





# EAGLE PROVIDES A RANGE OF TABLEWARE ITEMS - FROM CASSEROLES IN THE CZECH REPUBLIC TO COFFEE MACHINES IN HONG KONG



EAGLE's COSMOS Casserole on display in the showroom of a large retail store in Prague.

Buyers of EAGLE products are happy to bring convenience to the table. Mr. Zaloudkova, Ms.Tishkova and Mr. Vaclav with Mr. Hem Bhortake during his visit to Prague. EAGLE launched the "Casserole" in India in the early 80's and today EAGLE supplies Casseroles all over the world, its latest markets being the Czech Republic in Eastern Europe. EAGLE's COSMOS range of Casseroles with their unique carry-handle has won international acclaim. Our General Manager - Export, Mr. Hem Bhortake's visit to Prague this year saw an enhanced supply of Casseroles go into the Czech Republic markets.

"Customers there find the COSMOS Casserole very

convenient to store, carry and serve food. The stainless steel lining in the lid and body makes cleaning easy too" is the market response. Our Czech Republic buyers are also interested in promoting our Stainless Steel Casseroles. EAGLE once again proves its capability to internationalize a product.



The Coffee Machine market is growing and spreading all over the world - and to that is tied the need to supply Vacuum Refills, be it Glass or Stainless Steel. EAGLE is one of the world's leading manufacturers of Glass Vacuum Refills and supplies to several Coffee Machine manufacturers in the West as well as the East.

One of EAGLE's esteemed buyers in the Far East is New Leaf Electrical Manufacturing Ltd., a company which makes small electrical appliances including Waffle Makers, Sandwich Makers, Grinders and Coffee Makers. They are happy with EAGLE's adherence to specifications and deliveries.

EAGLE looks forward to doubling its business in the Coffee Machine market as the Millennium sets in.



Mr. Andy Leung, Director of New Leaf Electrical Mfg. Ltd., Hong Kong and Mr. Hem Bhortake at their office.





For Private Circulation and Free Distribution only

## THE PRIME MINISTER OF INDIA APPRECIATES EAGLE'S RESPONSE TO A NATIONAL CALL



On Monday 5th February 2001, Padmashri Naushad I. Padamsee, Managing Director EAGLE Group of Companies and Mr. Satish Parkhe, Head of Workmen met the Prime Minister Shri Atal Bihari Vajpayee and handed over a cheque of Rs. 10 lacs towards the Prime Minister's Relief Fund for Gujarat. This is a voluntary contribution of 1 day's salary from the entire workforce of EAGLE consisting of 3000 workers including its Agro Division, matched equally by the company. Also seen in the picture above are Col. D.V. Chaddha (extreme left) and Mr. Umesh Sahai (extreme right) of EAGLE's office in New Delhi.

A "BHUMI SHANTI POOJA" (prayer for the earth's peace - see last page) for the Gujarat hit areas was held on 8" February 2001, for which the Prime Minister gave special blessings and accepted "Prasad" \*. The EAGLE Group of companies continues to shoulder its social corporate responsibility with grace and gratitude. (\* holy eatable offered to God and shared by all participants of the prayer)



## \* EAGLE U.S.A. - INNOVATIVE AND IMPRESSIVE

**DECEMBER 22, 2000** 

IN PROFILE

#### Riaz Padamsee

Eagle Flask Industries

## Flask firm keeps sales hot globally

By Daniel Pearson

**DURHAM** - A framed print of a symbol representing balance hangs on the back wall of Riaz Padamsee's office in Durham.

For Padamsee, a native of India and top American executive of Eagle Flask Industries – the largest thermos company in the world – balance seems the perfect representation of his approach to social responsibility and business.

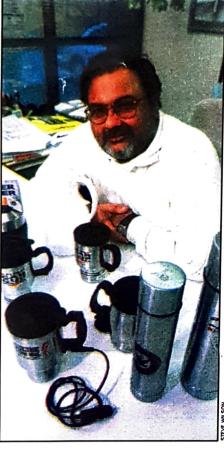
"Many Indian professionals have a guilt complex when thinking about how successful they have been and what the conditions are like back home," Padamsee says. "I hear people's concerns when I attend any Indian function around the country."

Eagle Flask is a well-known brand name for vacuum flasks and thermal mugs in Europe and Asia, he says. The company was founded in Japan in 1916. Padamsee's father and cousin brought Eagle Flask to India in 1956.

They started a successful radio advertising campaign – it was more like a serial mystery that introduced Inspector Eagle, the company mascot, and Eagle flasks to a generation of Indians.

Today, most middle-class Indians have at least one Eagle vacuum flask, which is similar to a lunch box, in their kitchen cabinet, Padamsee says.

"Now, wherever he goes, when people from India learn about his business they



Padamsee says someone buys one of his products every three seconds somewhere in the world.

always say, 'Oh, yes, I remember Inspector Fagle," says Chief Financial Officer Mike Shah. "Many Indian professionals who are 30 years old or older who are now working in the U.S.- always remember this program because it was one of the most fascinating memories of their youth."

Padamsee continues to enjoy the success of expanding Eagle's share of the U.S.

See PADAMSEE, Page 50

#### THE BUSINESS JOURNAL U.S.A

#### FROM PAGE 3

thermos market. Today, Eagle Flask USA boasts a product base of more than 2,000 models, ranging from vacuumware to trays and complete tea, coffee and dinner sets.

Since 1995 products have been distributed from a Durham warehouse directly to U.S. wholesalers, including Black & Decker, Mr. Coffee, Corning, Braun and Rubbermaid.

"We also sell to Sam's, Lowe's, TJ Maxx and other mainline retailers," Padamsee says. "We only sell to mass merchandisers who might buy something like 50,000 mugs. We are able to do that because we have factories in both India and China."

#### SMALL U.S. OPERATION

Eagle Flask employs about 2,800 people around the world, though only seven work at the Durham sales office. The company caters to 30,000 retailers in India through 25 national distribution bases. The company produces 35,000 pieces each day and 40 percent of all Eagle products are exported to more than 64 countries.

Padamsee estimates that Eagle sells one of its products every three seconds throughout the world – or about 1 million units per year for a total of \$7 million.

Padamsee, who first moved to the United States in 1982 to build the family business, is also an inventor. His latest Eagle product, the recently released Plug-N-Mug, is an insulated coffee mug that can

be plugged into a car lighter to keep the coffee 160 degrees.

He says he was trying to take into consideration the distinct habits of U.S. consumers in developing the electric mug, which retails for about \$29. It is targeted at businesspeople who spend a lot of time traveling by car.

"Drinking coffee in the car is something that is unique to American culture," he says. "Only here are cars equipped with cup holders, telephones, reclining seats and other modern conveniences. The Plug-N-Mug is an ideal product for the American commuter, especially during this time of year."

Other Padamsee inventions include the "Colder Holder," which holds a 20-ounce beverage or water bottle with an opening at the top for the bottle's mouthpiece, a spill-proof double-lock beverage holder, and a "Desk Docker," which is designed to keep coffee at a worker's desk.

"In the last four years we have really established our brand name in the U.S." Padamsee says. "Now we want to leverage this brand name recognition among Indian professionals working in the United States to do something to help their compatriots."

## AT A GLANCE: RIAZ PADAMSEE

Experience: 1982 to present, owner-

director of EAGLE Flask Ind. Ltd., a family

business.

**Education:** Cornell University

Family: Wife, Behroz; daughters,

Yashna - 22; Ruhi - 19; son, Ginan - 5

Inventions: Plug-N-Mug electric coffee

mug, Desk Docker, Colder Holder





## WEBUILD THEM STRONGER

## WEBACK THEM LONGER

AGLE has developed a seamless glass vacuum refill from armoured glass which is on an average, two and a half times stronger than a machine – made vacuum refill

Material of the best quality is carefully chosen and tested for purity before mixing the batch.

Then at every stage of manufacture, the EAGLE refill goes through a 100% check for bubbles, specks, annealing, silvering, dimensions, tolerances and finally, the acid test – of thermal shock resistance and heat

Ultimately, what the consumer gets is a refill beyond compare.

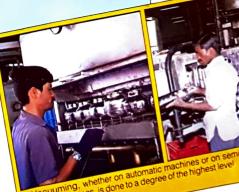


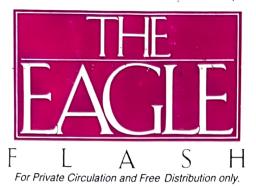












Towards a collective effort in nation-building and conservation.

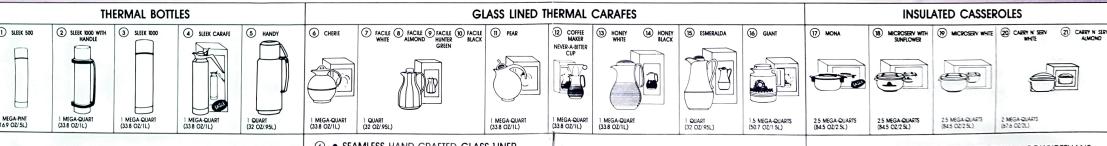


Honourable Prime
Minister of India, Shri
Rajiv Gandhi receives
the Directors of EAGLE
Flask Industries (India)
Pvt. Ltd., and the
Vice-Chairman of the
Aga Khan Foundation in
India, at his residence in
New Delhi.



## EVERY 3 SECONDS... AN EAGLE FLASK SOLD.





- ① LIGHT-WEIGHT GETTER VACUUM TECHNOLOGY CLICK N' POUR LEAK-PROOF STOPPER.
- ② LIGHT-WEIGHT GETTER VACUUM TECHNOLOGY. CLICK N' POUR LEAK-PROOF STOPPER. • ARTIFICIAL LEATHER HANDLE
- ③ LIGHT-WEIGHT GETTER VACUUM TECHNOLOGY. CLICK N' POUR LEAK-PROOF STOPPER.
- ◆ LIGHT-WEIGHT GETTER VACUUM TECHNOLOGY. ◆ A STURDY STEEL BODY WITH PRESSURE DIE CAST SHOULDER . EASY TO USE LEAK-PROOF STOPPER
- ⑤ SEAMLESS HAND-CRAFTED GLASS LINER. TURN N' POUR STOPPER WITH CUP.

- SEAMLESS HAND-CRAFTED GLASS LINER.
  - VACUUM PLUS FOAM INSULATION.

• TURN N' POUR STOPPER. • 'DOUBLE THERM'

- SEAMLESS HAND-CRAFTED GLASS LINER. TURN N' POUR STOPPER.
- SEAMLESS HAND-CRAFTED GLASS LINER.
- TURN N' POUR STOPPER.
- SEAMLESS HAND-CRAFTED GLASS LINER. TURN N' POUR STOPPER.
- SEAMLESS HAND-CRAFTED GLASS LINER.
- TURN N' POUR STOPPER. (1) • SEAMLESS HAND-CRAFTED GLASS LINER. • TURN N' POUR STOPPER. • 'DOUBLE THERM' VACUUM PLUS FOAM INISHI ATION

- **COFFEE MAKER SET**
- THERMAL CARAFE
- SEAMLESS HAND-CRAFTED GLASS LINER.
   TURN N' POUR STOPPER. . FILTER CONE WITH 6 CUP CAPACITY.
- SEAMLESS HAND-CRAFTED GLASS LINER. • TURN N' POUR STOPPER.
- SEAMLESS HAND-CRAFTED GLASS LINER.
- TURN N' POUR STOPPER
- SEAMLESS HAND-CRAFTED GLASS LINER.
- TURN N' POUR STOPPER • SEAMLESS HAND-CRAFTED GLASS LINER.

• TURN N' POUR STOPPER. • BEVERAGE INDICATOR

- \*\*D ALL STAINLESS STEEL INSULATED DISH. POLYURETHANE INSULATION . KEEPS FOOD HOT UPTO 21/2 HOURS & COLD UPTO 5 HOURS.
- ® MICROWAVEABLE INSULATION KEEPS FOOD HOT UPTO 21/2 HOURS & COLD UPTO 5 HOURS.
- 21/2 HOURS & COLD UPTO 5 HOURS.
- EASY TO CLEAN STAINLESS STEEL INNER. POLYURETHANE INSULATION . KEEPS FOOD HOT UPTO 21/2 HOURS & COLD UPTO 5 HOURS.
- (3) EASY TO CLEAN STAINLESS STEEL INNER. POLYURETHANE EASY TO CLEAN STAINLESS SIEEL INVESTIGATION
   NEEPS FOOD HOT UPTO 21/2 HOURS
   NEUROLOGY & COLD UPTO 5 HOURS.

From the Editorial Desk THE EAGLE EDGE

Every company has an

edge. After all you cannot fight the deadly battle of the competitive

marketplace with a dull blade.

The EAGLE Edge is INNOVATION. We offer our customer superior value by offering them the best

product for their need... consistently. EAGLE believes in offering

the customer the latest technology - the hottest styling

- the newest applications the highest quality

Year after year, product

cycle after product cycle we invent, innovate and create UNIQUE PRODUCTS. These keep our markets

hot and bubbling over with excitement. In fact last vear EAGLE introduced more than 24 products: A

NEW PRODUCT EVERY 15 DAYS! But every sword has two edges and the other edge

that EAGLE prides itself in having honed to perfection is VALUE. We build value into the design

integral part of the product. Thousands of distributors and retailers worldwide have come to depend on

process so that it is an

the twin EAGLE edge to excel in the crowded marketplace. INNOVATION with VALUE

or as they say it in America: UPSCALE STYLING with DOWNSCALE PRICE.



#### MICROSERV™ Heat 'n' Serv Casserole

EAGLE does it again...

Proactive in its development endeavours - this time with a Microwaveable Casserole: 'Microserv'.

A technological breakthrough, Microserv keeps the contents hot for hours together... and can be placed directly in a Microwave oven for reheating the contents.

USE *MICROSERV* FOR **HOT** FOODS LIKE CHILI, MASHED POTATOES, STEWS, FRIED CHICKEN.

USE *MICROSERV* FOR **COLD** FOODS LIKE POTATO SALAD, COLE SLAW, ICE CUBES AND ICE CREAM.

- Microserv can be used for storing, serving and heating food.
- Microserv keeps food hotter longer: 2 <sup>1</sup>/<sub>2</sub> hours without reheating.
- Microserv even keeps food cold longer: 5 hours.
- Microserv can be used to cook food in the Microwave Oven.
- Microserv is Dishwasher safe.



Microserv was the cynosure of all eyes at the Chicago Show. Seen here is Mr. Greg Bell, EAGLE's California Sales Representative congratulating Mr. Riaz Padamsee, President EAGLE - U.S.A., on behalf of the entire EAGLE Sales Force, for the invention of Microserv. Also seen is Ms. Allison Lee, National Sales Manager, U.S.A.

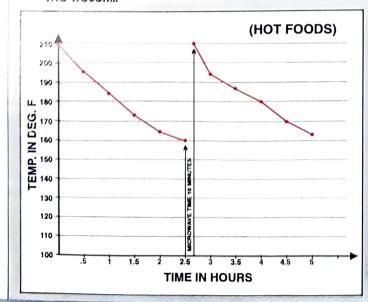


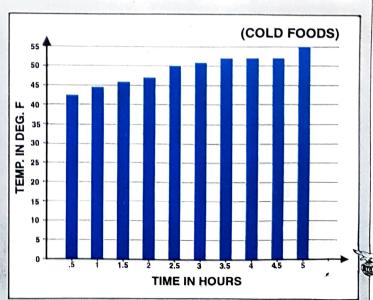
- ★ The Microserv manufacturing process uses CFC-free Polyurethane foam. CFC (Chlorofluoro Carbons) is believed to be the cause of damage to the Ozone layer in the atmosphere.
- Microserv is one more product that justifies the UNDP grant awarded to EAGLE under the Montreal Protocol for phasing out of CFCs in the Indian foam production sector.

#### The Test...

EAGLE's Zero Defect Unit (ZDU) that manufactures *Microserv* conducted a temperature retention test with hot and cold foods.

The Result...







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## EAGLE INTRODUCES MICROSERV TO THE WORLD



Third largest metropolis in the U.S.A., Chicago is big, busy and beautiful. The 1996 International Housewares Show in Chicago in January introduced EAGLE's Microwaveable Casserole -  $MICROSERV_{GB}$  to the world!

The Show was an opportunity for buyers from U.S.A. and all over the world to review latest developments in the industry and evaluate price competitiveness and sourcing strategies than can contribute to the capability and profitability of their operations.

## 40 YEARS OF GROWTH... WITH JAPANESE BEGINNINGS

## EAGLE is proud of its Japanese alliance

Mr. Keizo Yamamoto-President EAGLE Vacuum Bottle Co., Osaka, Japan with whose collaboration was formed EAGLE Flask India in 1956 is still very close to the Padamsee family and the EAGLE Group of Companies. His friendship and advice are an unparallel source of inspiration for

1956

1996



From the archives... this picture which was taken 40 years ago shows EAGLE's founders. Mr. Minoru Sakaguchi (extreme left) Mr. A.C. Padamsee (second from left who is now Managing Director of EAGLE) and late Mr. I.H. Padamsee (extreme right)

Mr. Minoru Sano, President NISSHO Corporation (second from left) looks with interest at EAGLE's Zee line products as Mr. Naushad I. Padamsee our Managing Director explains product development. Also seen in the picture are Mr. Seiya Ishida, Managing Director Medical Division, NISSHO Corp. (centre) and Maj. Gen. U.C. Chopra our CEO (in the background)

SONY, TOYOTA, HITACHI, MATSUSHITA, TOSHIBA, NISSAN, FUJITSU... and many more sprawling, disciplined corporate giants that command global industry by clever design, peerless manufacturing and bottomless pockets are all Japanese. KAIZEN and KEIRETSU continue to influence manufacturing strategies all over the world.

EAGLE Flask Ind. Ltd. was co-founded by Japanese partners in 1956. Japanese vision, Japanese value and Japanese alliance are held in great esteem by EAGLE.

Amonast leading business houses who visited EAGLE recently are NISSHO Corporation, SHIGEJI Trading Co., and SOLID Corporation. The companies were very pleased to see EAGLE's technology, quality and overall production capability.

EAGLE is equally pleased to re-open business ventures with Japanese organizations and looks forward to building strong partnerships with Japan once again.



WHILE I TERRET WAS IN THE PARTY

## WHILE THE KEY-WORD IN THE WEST IS QUALITY, IN THE EAST IT IS FLEXIBILITY.

"Flexibility means dramatically changing one's ideas about how to run a business. In order to prosper in today's corporate world, flexibility is the key-word - it means change fast, keep costs low, and respond quickly to customers. Suppliers who do not accept their changing role will find their opportunities shrinking..."



## BUSINERALD

nossie<sub>r</sub> 

Started in 1956 at Talegaon near Pune, Eagle Flask Industries Ltd., which started off with an initial capital of Rs.one lakh has unbelievably own to a Rs. 100 crore company oresent. The company was set in collaboration with Eagle up in collaboration with Eagle Vacum Bottle Company Ltd. of Japan. In 1974 the Japanese company voluntarily disinvested and the company was brought under sole Indian ownership. Eagle Flask Industries set up on a spra-wling 2,20,000 sq. mtrs., is now owned entirely by the Padamsee family. In 1977 EAGLE set up a

ramily. In 1977 EAGLE set up a factory in Madras. EAGLE today has two manu-facturing bases, employing over 2,500 people, and a powerful dis-tribution network which includes 20 national distribution resource bases, three international offices in U.S.A., Germany and U.A.E., and about 500 distributors/dealers, catering to approximately 30,000 retailers in over 1000 towns in In-

From a modest turnover of Rs crore in 1984-85, Eagle thed a turnover of Rs.73 crores, 994-95.

in 1994-95.
What began as a small trading house which got into the manufacture of vacuumware as an import substitute has today grown into an organisation which is a household name in the country as well as an agressive exporter.
Eagle's growth over the last two decades has been due to a combination of innovative thinking, product development and the ability to foresee customers' needs and requirements much ahead of

and requirements much ahead of

competition.

Eagle's ability to bring to the forefront a need which was dormant and then come up with a product that is unbeatable in qualmant and then come approduct that is unbeatable in quality, utility, sesthetics and performance enabled the company to win the CAPEXIL (Chemicals And Allied Products Exports Promotion Council) Export Award a record 28 times in succession.

The company's ability to come up with convenience products in an age where time is at a premium, has proved to be a winning formula time and again.

The ability to bring about a

The ability to bring about a sea change in lifestyle has meant big business for Eagle which now makes an entire range of products from the elementary flasks to sophisticated hylos, dinner sets, chillers and a host of outdoor and indoor products. In fact, the product development strategy at Eagle is to develop at least one new product every 15 days while their business philosophy is 'Born to

## **EAGLE**: Soaring Higher To Serve Better

Pioneers in the manufacture of vacuum flasks and thermoware in India, Eagle Industries Ltd. has diversified into poultry, real estate and LPG gas filling, discovers Santosh Mannadiar.

the costs involved The company's export turn-over has been steadily growing

Of particular interest to the company in the export arena has been the development of new mar kets in Africa and Australia fact, its international marketing network will soon include branch

The company's ability to come up with convenience products in an age where time is at a premium, has proved to be a winning formula time and again.

offices in Nairobi and Singapore, in addition to its already estab-lished offices in Frankfurt, Dubai

lished offices in Frankfurt, Dubai and Durham. Eagle is an estab-lished name in the Middle-East. Eagle's ZEE line products, developed specifically for inter-national markets, have earned

great popularity in America. Eagle has always set world standards. A good example is the Rubbermaid Blue Ice Beverage Cooler, a four-layered insu-lated bottle, designed and made by Eagle for the US-based company which won the Retailers Choice Award at the National Hardware Award at the National Hardware show at Chicago. Or the vacuum coffee carafe made by Eagle for Spacemaker plus, the Black & Decker's coffee maker which won the excellence award from the Industrial Designers' Society of

Marketing has been the company's focus having recognised the need for a winning combination of innovative product development and hard sell. combination of innovative product development and hard sell. Eagle's market indicator group formed to get a better insight into customer perception started its first, experiment to reach out to more customers directly by putting up a sales counter on the Bombay-Pune national highway at Tale-gaon in 1991.

So overwhelming was the re-nse from the travelling public sponse from the travening public that the company has now put up several such counters on highways er the country, offering high visibility, optimum exposure to consumers and continuous inflow

of valuable marketing intelligence.
Having attained leadership position in the domestic market leagle is now shifting gears and steadily moving towards customized 'high spec' products to meet the demands of sophisticated customers who demand greater performance and new, aggressive aubtle product characteristics.
The company is putting in more investments in R&D for the high specification products that

high specification products that call for global marketing to absorb

and today over 40 per cent of the total production is exported to over 64 countries.

Over the years Eagle has ex-panded its manufacturing activi-ties to cover a host of products and today its diverse product range in-cludes vacuum refills and carafes, Themoware - polyurethane insu-lated products, Therm-o-soft - soft thermoware, Designer sets - co-lour and graphic co-ordinated sets combining vacuum carafes, poly-urethane insulated serving dishes and Bone China. Over the years Eagle has

urethane insulated serving dishes and Bone China.

The totally integrated manufacturing facilities at Eagle comprise of glass melting and ro fill making, injection moulding, steel pressing, screen printing, chrome plating, polyurethane filling, assembly, rubber making, photo-offset printing, corrugation and box making, tool room, design studio, plastic division and prod uct development. lopment

uct development.

The company has demonstrated its responsibility as a truly environment conscious corporate house at all levels local, national and international. It is doing its Contd. on pg. 2

### **EAGLE: Soaring Higher To Serve Better**

Contd. from pg. 1

utmost in fulfilling its desire to have a clean, green and a healthy earth. It has planted hundreds of frees at its estate in Talegaon. EAGLE voluntarily closed down its manufacturing unit at Firozabad much before the government legislation gained mornantime to along adaptive to the state of the stat mentum to close down all units to prevent the high-effect pollution on the Taj Mausoleum.

on the Taj Mausoleum.

The company is already making CFC-free foam production for Rubbermaid, USA, and with a \$ 3,65,000' grant approved by the Montreal Protocol Executive Committee for developing substitutes for CFC, the company hopes to become completely CFC free by 2000 AD. CFC (chlorofluoro carbons) is believed to be the cause

of ozone depletion in the atmo-

cooking gas, a project which will be commissioned very soon. Eagle is already into real es-tate and has established the Indus-trial Promotion Centre on 11.5 hectares of land it owns at Vadgaon. It has been set up to pro

Vadgaon. It has been set up to promote local entrepreneurs to participate in the manufacture of value-added components.

Its latest addition to its growing assets is Eagle Agro Farms
PVt. Ltd. It was set up in 1991 AVAILED. The Manufacture of the Variet, near Talegaon, in collaboration with Arbor Acres Inc.,

USA, the world's largest produc-

USA, the world's largest produc-ers of broiler meat. Naushad I. Padamsee, the 45-year-old Managing Director of Eagle Flask Industries, is a man with an uncanny business sense and an eye for detail. And it is perhaps this latter aspect that is earning him a lot of acclaim and money in an industry, half of which is dominated by the unorganised sector that takes away najor chunk of the Rs.2,000 re market which is growing by

crore market which is growing by around 15 per cent annually.

Presently, other than being the managing director of Eagle Flasks India Ltd. and Eagle Agor Farms Pvt. Ltd. Mr NIP, as he is popularly known, holds various responsibilities and honorary posts that include Chairman, Development Credit Bank Ltd., chairman, World Wide Pund for Nature-India Pune Division director. Analysis of the Chairman of the Chairma , Pune Division, director, Aga an Rural Support Programme, Under the stewardship of Mr

NIP, EAGLE has registered a tre-mendous growth in the last six

years and has been lauded for vari-ous exemplary achievements. The changes he envisaged for the com-pany which he joined in 1974, and pany which he joined in 1974, and affected thereafter, were essentially revolutionary but were incor-porated in an evolutionary way.

He initiated a new work culture where the creativity of each individual worker was nurtured and encouraged. The system of management by delegation was brought in which is rare in famwned companies.

Painstaking attention to under-stand the fundamental nature of its business is what has propelled and kept the company in its leaderkept the company in its leader-ship position. No doubt, Eagle is not only soaring higher but is also spreading its wings far and wide.

## business i

# JAPAN - EAGLE's birth and growth

IN 1916 Osaka, EAGLE Vacuum Bottle Company Ltd. was founded by Mr Yamatomi Yamamoto In 1956, the founder's son, Mr Keizo Yamamoto laid the foundation of EAGLE Vacuum Flask Ind. Ltd. in Talegaon. Now 40 years later, EAGLE emprides itself of its association and growing business with Japan.

## EAGLE: THE ROUTE TO HIGH PERFORMANCE

Experience & Expertise



EAGLE's experience in Refill manufacturing quite literally can span an arc from Bombay to New York and back covering approx. 24,000 miles / 38,616 kms. (EAGLE has produced Refills that can physically embody when placed in a line, the route from Bombay to New York and back).

## Quality & Strength



- $\star$  First the EAGLE Seamless Glass Refill 2  $^{1}/_{2}$  times stronger than the ordinary jointed Refills
- ★ Then the EAGLE Super Refill
- And the TRIPLE S Refill (Super Strengthening System, a proprietary process technology)
- ★ Now Spark testing too.

EAGLE's Testing Technologies continue to give better than the best.

#### Service for All

- ★ EAGLE makes more shapes & sizes than all its competitors put together.
- ★ EAGLE gives drawings in 15 days.
- ★ EAGLE interacts vigorously with customers.
- ★ EAGLE gives satisfaction.
- ★ EAGLE gives the best price.
- \* EAGLE gives value for money

Conservation & Care



One Vacuum Refill saves upto 8 Fuelwood trees during its estimated lifespan use of 7 years (as per the study conducted in 1990 by the Dept. of Physics, University of Pune on Energy Saving Technology). EAGLE has in effect saved a forest greater than half the size of the United Kingdom.

EVERY
3
SECONDS
AN EAGLE FLASK
IS SOLD
SOMEWHERE
IN THE WORLD

NOW YOU KNOW WHY

#### THE MOST STRIKING:

SERVICE EVER - About 1/3rd of the present world population has been served by EAGLE.

CONSERVATION EVER - A forest greater than half the size of the United Kingdom has been saved by EAGLE.

STRENGTH EVER - A 680 kg car can be placed on 4 Eagle refills or a Sumo wrestler on one.





## THE SOFT REVOLUTION FROM EAGLE

34 years. That's how long we have been in the No. 1 position in thermally insulated household

Now close on the heels of introducing STEAMAXX, the world's first active casserole, EAGLE BRINGS TO YOU A REFRESHINGLY NEW IDEA in Thermoware - the THERMOSOFT RANGE

In a world of conventional Thermoware, THERMOSOFT stands apart. It is trendy, cheerful and fun. And made entirely of specially coated nylon, it is tough in body but soft to touch.

Soon to be launched in the THERMOSOFT BANGE are SOUFF7FF, the insulated water bottle. CRUISER, the back pack and CHILLER, the insulated chest for ice and cold beverage bottles.



#### SQUEEZEE the Water Bottle

- \* Two great shapes, more to come
- \* Many jet set colours
- \* Sturdy, nylon carry strap
- \* Provision for your name
- \* Accompanying freeze packs keep your
- fun to use open the top stopper and squirt water into your mouth, or open the second stopper and pour water into your mouth or a tumbler
- lade of tough, specially coated
- \* Leak-proof and convenient shape fits into a school bag or a briefcase





#### CRUISER the Back Pack

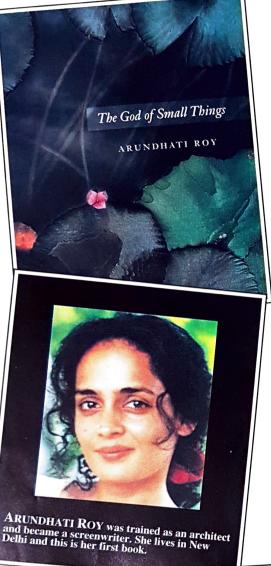
- \* Trendy single strap for slinging it
- Twelve high fashion colours
- Cushioned, adjustable length carry
- Thermally insulated pouch for your lunch box, or even delicate instruments such as camera, lenses
- Made of sturby specially coated



#### CHILLER the Ice Chest

- Insulated tough nylon casing with
- Zip pocket for accessories
- Wion casing accommodates a
- Two trays for your convenience

## EAGLE FLASK features in NEW YORK TIMES Best Seller "The God of Small Things" by Arundhati Roy



Winner of the "BOOKER PRIZE" In London for 1997 and New York Times Best Seller for several months, "The God of Small Things" written by Arundhati Roy has made history in the field of literature.

It is the most modern of "stream of conciousness" novels, and mentions EAGLE Flask in more than one place, with more than one meaning...

The publication by Harper Collins, New York, says on Page 131 "The Sea Queen room smelled of eggs and filter coffee. On the way to the car, Estha carried the Eagle vacuum Flask with the tap water. Rahel carried the Eagle vacuum Flask with the boiled water. Eagle vacuum Flasks had vacuumed Eagles on them, with their wings spread, and a globe in their talons. Vacuum Eagles, the twins believe, watched the world all day and flew, with the moon on their

The India Ink publication 1997 says on Page 32 " And so Estha was returned in a train... with his tin trunk and his beige and pointy shoes

THE GOD OF SMALL THINGS

but that two-egg twins were no different from ordinary siblings but that two-egg twins were no different from ordinary sublings and that while they would certainly suffer the natural distress that children from broken homes underwent, it would be nothing more than that. Nothing out of the ordinary.

And so hasts was Returned in strain with his tin trunk and

the begge and pointy shoes rolled not a black hold. First class, occuping on the Madra: Soil to Madras and then with a figure of the matter state of Madras and then with a figure of the matter state of Madras and then with

a fraction unter father's from manuface or Calculot.

The had a utility carrier with manus sandwiches. And an Eagle Back with an eagle. We had so take pictures in his head.

The father feathing, subject that which a small. Subject to the old.

But worst of all, he carried inside him the memory of a young man with an old man's mouth. The memory of a swollen face and a smashed, upside down smile. Of a spreading pool of clear liquid with a hare both reflected in it. Of a bloodshot eye that had opened, wandered and then fixed its gaze on him. Eatha. And what had Eatha done? He had looked into that beloved face and said. Yes. face and said: Yes.

The word Estha's occupus couldn't get at: Yes. Hoovering didn't seem to help. It was lodged there, deep inside some fold or furrow, like a mango hair between molars. That couldn't be

In a purely practical sense it would probably be correct to say that it all began when Sophie Mol came to Ayemenem. Perhaps it's true that things can change in a day. That a few dozen hours can affect the outcome of whole lifetimes. And that when they do, those few dozen hours, like the salvaged remains of a burned house – the charred clock, the singed photograph, the scorched furniture – must be resurrected from the mins and nounce nouse - the charred clock, the singed photograph, the scorched furniture - must be resurrected from the ruins and examined. Preserved. Accounted for.

Little events, ordinary things, smashed and reconstituted.

PARADISE PICKLES & PRESERVES

wings."

Imbued with new meaning. Suddenly they become the bleached bones of a story.

Still, to say that it all began when Sophie Mol came to Aye-

Still, to say that it all began when Sophie Mol came to Ayemenem is only one way of looking at it.

Equally, it could be argued that it actually began thousands of years ago. Long before the Marxists came. Before the British took Malabar, before the Dutch Ascendency, before Vasco da (Gama arrived, before the Zamorin's conquest of Calicut. Before the Participant Stephen St Gama arrived, before the canonin storagest or banders should three purple-robed Syrian Bishops murdered by the Portuguese were found floating in the sea, with coiled sea serpents riding on their chests and oysters knotted in their tangled beards. It on their chests and oysters knotted in their tangied beards. It could be argued that it began long before Christianity arrived in a boat and seeped into Kerala like tea from a teabug. That it really began in the days when the Love Laws were made. The laws that lay down who should be loved, and how.

And how much.

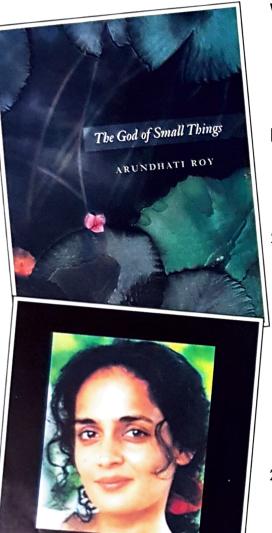
rolled

into his khaki holdall. First class, overnight on the Madras Mail to Madras and then with a friend of their father's from Madras to Calcutta.

He had a tiffin carrier with tomato sandwiches. And an Eagle Flask with an Eagle.."

EAGLE Flask Ind. Ad. is happy to be mentioned in this prize-winning book.

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THE GOD OF SMALL THINGS

SEEK INSER WERE TO different from ordinary ablings

ARUNDHATI ROY was trained as an architect and became a screenwriter. She lives in New Delhi and this is her first book.

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## EAGLE IS NO.1 IN STAINLESS STEEL MUGS IN U.S.A.









Buyers from the biggest retailer chains in the U.S.A. look forward to visiting the EAGLE Booth every year at the Chicago Housewares Show, the largest Housewares Show in the world, to find out WHAT'S NEW. This year, EAGLE offered an amazing range in Stainless Steel. The picture above shows Riaz Padamsee, President EAGLE Operations U.S.A. with his sister Scherize Padamsee, Director of EAGLE Flask Ind. Ltd. at the EAGLE Flask booth. Riaz and Scherize together have built a significant market for EAGLE products in the U.S.A.

